

From: Charley Hayter <Charley.Hayter@royalgreenwich.gov.uk>
 Sent: 19 February 2019 16:46
 To: 'Laura Chinnery'
 Subject: RE: Lights Vanbrugh Park

Dear Laura,

Please see below updates from the Vanbrugh Park Estate Walkabout, if you have any questions about it please contact me.

Vanbrugh Park

Inspection Date:	29 November 2018	Reports sent to residents on:	
Lead Officer:	Barbara Thorpe	Residents:	8
Lead Repairs Officer:	Jeffery St. Jean	Caretaking Officer:	Frank Holmes
Tenancy Officer:	Barbara Thorpe	Ward Cllr:	Geoffrey Brighty, Mariam Lolavar, Leo Fletcher
Areas/Blocks Visited:	Vanbrugh Park Road, Combe Avenue, Combe Mews, Westcombe Court		
Staff / Resident Attendance:	Barbara Thorpe (Tenancy Enforcement Officer), John Porritt (Grounds Maintenance), Frank Holmes (Caretaking), Jeffery St. Jean (Property Services Officer)		
Apologies:			
Lateness:			

Repairs Issues Log					
Item No.	Location	Description of issue (describe in detail the problem)	Action Taken (what will be done and by whom)	Date Repair Issued by PSO	Projected Completion Date

1	Communal Walkway 2-20 Combe Avenue	Handrail 9 damaged Georgian Cast to be measured and later glazing replaced along walkway.	W/O issued	10/12/2018	11/12/2018
2	66-88 Combe Avenue	Take off and remove defective precast concrete or stone coping from one brick all; supply and fix new precast concrete coping including bedding jointing and pointing in cement mortar.	W/O issued	10/12/2018	24/12/2018

Vanbrugh Park

Comments Received:

1	Residents requested for sheds to be put back into use. Tenancy Enforcement Officer stated that they were put out of use for Fire Safety reasons and historical abuse of the sheds.
2	Residents raised concerns about the state of the garages and that they are not property utilized.
3	Residents requested for fire doors to be inspected.

Compliments Received:

1	Residents are happy with records on noticeboards.
2	Residents were pleased with and commended the caretakers and grounds maintenance for their work on the estate.

Complaints Received :

1	General state of Westcombe Court is appalling and needs re-decorating desperately.
2	Residents state that when repairs are done they are substandard. Quality control checks were requested.

Environmental Budget Ideas :	
1	Request for High Sensitive Motion lights by chutes.
2	Residents asked if Westcombe Court is on the Capital Programmed to be decorated.

Caretaking Issues Log						
Item No.	Location	Description of issue (describe in detail the problem)	Action Taken (what will be done and by whom. Add Job No. if applicable)	Date Action Taken	Date Action Complete (4 weeks)	Grounds Maintenance Caretaking Other.
1	Outside 17 Combe Mews	Trees causing a concern and threat to the foundation of properties in the area.	Referred to Arboriculture Officer		In progress	Yes
2	Outside No. 17 Vanbrugh Park	De-weeding outside number 17 Vanbrugh Park.	Weeds removed by caretakers	29/11/2019	29/11/2019	Yes

Miscellaneous Issues Log						
Item No.	Location	Description of issue (describe in detail the problem)	Action Taken (what will be done and by whom. Add Job No. if applicable)	Date Action Taken	Date Action Complete (4 weeks)	Service

1	Westcombe Court (Main Entrance Door)	People are parking and blocking emergency access.	Matters raised with Wing Security	30/11/2018	30/11/2018	Tenancy
2	Westcombe Court (Lifts)	People spit and allow dogs to foul regularly	General letter sent to block	22/01/2019	22/01/2019	Tenancy
3	Combe Mews/Combe Avenue	Illegal Access and Loitering of youths on the chute areas of those blocks. Causes unease and disturbance to residents.	Matter referred to local SNT and Tenancy Enforcement Assistants to conduct regular patrols in the area. Recommendation for anti-loitering studs to be installed on the end of the chute area at Combe Mews and Combe Avenue	30/11/2019	30/11/2019	Tenancy
4	Area outside 5 Combe Avenue	Questions about why the area has been painted.	TEO to investigate and take appropriate action.	In Progress		Tenancy

5	Westcombe Court (Chutes)	Items getting stuck in chutes.	No issue found with chutes, residents are reminded not to put bulky items in chute and to report any issues to repairs.		Tenancy
---	--------------------------	--------------------------------	---	--	---------

Kind regards,

Charley Hayter
 Engagement Officer
 Community Services
 Royal Borough of Greenwich

☎ 020 8921 5149

✉ 4th Floor, The Woolwich Centre, 35 Wellington Street, London, SE18 6HQ

🌐 www.royalgreenwich.gov.uk